



Applications should be submitted electronically to staff@atlarge.icann.org. Please address any questions about the applications process to this address.

The form can be downloaded from <http://www.atlarge.icann.org/files/atlarge/als-application-form-en.doc>

Organisation Contact information

1. Organisation's Name:

Australian Communications Consumer Action Network (ACCAN)

2. Organisation's email address:

info@accan.org.au

3. Organisation's phone number (include country/city codes):

+61 2 9288 4000

4. Organisation's address (location and postal address, if different):

Suite 402, Level 4, 55 Mountain Street
Ultimo NSW, 2007

5. Organisation's website (URL) (if available):

www.accan.org.au

Primary and Secondary Contact for Organisation:

If accredited, the primary contact will be assumed to be that person who will cast any votes required, with the secondary person being the alternate – though your Organisation may at any time change its voting and alternate representatives.

1. Primary contact:

- a. Name: Steven Robertson_____
- b. Email address: steven.robertson@accan.org.au_____
- c. Telephone: +61 2 9288 4000_____

2. Secondary Contact:

- a. Name: Alan Howard _____
b. Email address: alan.howard@accan.org.au _____
c. Telephone: +61 2 9288 4000 _____

Description

1. Structure and Governance:

- a. Is your Organisation constituted so that individual Internet users who are citizens or residents of countries within the Geographic Region in which your Organisation is based control your Organisation?

Yes

Please explain the answer above in sufficient detail so that a person not familiar with your Organisation would be able to understand the reasons for your answer, and attach or reference the URLs where any statutes or operating principles or other supporting information related to this question can be found:

ACCAN is an Independent organisation representing the interests of telecommunications consumers. Our work is informed by input from our Board of Directors, two consumer Standing Committees, and feedback and input from a membership base comprising individuals and organisations representing consumer interests. Our membership is explicitly closed to members of the telecommunications industry.

Details of our Board and Committees, and rules governing membership, are set out in our constitution, available at http://accan.org.au/files/Constitution_2012.pdf. A list of current organisational members is available at http://accan.org.au/index.php?option=com_content&view=article&id=77&Itemid=187.

- b. Is your organization formally incorporated or organized under a national legal jurisdiction?

Yes

IF YES: Please describe what legal recognition it has and indicate the place of legal incorporation or registration

ACCAN is a company incorporated under the Australian *Corporation Act 2001*.

- c. Describe your Organisation's structure (e.g. governing and decision-making bodies and processes):

ACCAN's structure includes a Board of Directors made up of representatives from community and consumer groups. Information about the current ACCAN Board members is at http://accan.org.au/index.php?option=com_content&view=article&id=33&Itemid=73.

Our two Standing Advisory Committees (the Standing Advisory Committee on Consumer Affairs and the Standing Advisory Committee on Disability Issues) provide consumer perspectives on relevant issues.

ACCAN administers a grants scheme for consumer-relevant research projects. Grant funding is approved by a panel of three external independent experts.

- d. Does your organization have written bylaws or other constitutional instruments?

Yes

IF YES: Please provide a copy along with your application (in English if available)

ACCAN's constitution is available at http://accan.org.au/files/Constitution_2012.pdf

- e. Explain the eligibility requirements (if any) for your Organisation's constituents/membership (if you provide a written application for admission as a member, you may attach a copy):

ACCAN membership includes ordinary members, life members and associate (non-voting) members.

Individuals that are not "industry related persons" (that is, are not employed by and do not derive a primary income from providing services to the telecommunications industry) are eligible for membership if they subscribe to ACCAN's objectives.

Organisations whose objectives are consistent with ACCAN's, who are not members of the telecommunications industry, and who are not party political or profit making in character are eligible for membership.

The "telecommunications industry" is defined by the Australian *Telecommunications Act 1997*.

These requirements for membership are set out in ACCAN's constitution.

- f. In what language/s does your Organisation conduct its business?

English

2. About Your Members

- a. Do you have individual members with the ability to vote in or otherwise control the management of the organization?

Yes

IF NO: Describe what role individuals have in the management and work of the organization.

- b. Do you have organisations as all or part of your membership?

Yes

IF YES: Describe whether they are profit-making, non-profit-making, a mixture of both, and/or what proportion of the total membership each type of private sector organization is. Please also describe what the nature of the organizational

members is: For example, are they all of a similar type or interested in a similar activity or policy area?

Organisational members must not be "profit making in character", must not be party political, and must not be members of the telecommunications industry.

Of ACCAN's 213 current members, 109 are organisational members, with the remaining 104 members being individuals.

- c. Do you have governmental bodies, or quasi-governmental bodies, as members of your organisation?

No

IF YES: Please describe their nature and role in the decision-making and work of your organization, and the proportion of the total membership made up of these types of organization.

- d. Describe the general membership – are they predominately of one (or more) professional background or interest group? (e.g. journalists, online rights activists, consumer organizations, individual consumers, etc.):
ACCAN's organisational members include consumer and community organisations, consumer and civil liberties advocacy groups, and research groups.

Our general membership comprises individual consumers and consumer, civil rights and research groups. Under the ACCAN constitution, members of the telecommunications industry are not eligible to be ACCAN members.

- e. Describe how your Organisation keeps its constituents/membership informed about, and enables them to participate in, decisions regarding issues of interest:

ACCAN provides regular mailouts, webnews, tweets and other publications to keep our members, and the general community, informed of issues of interest. We have a significant media presence.

Our policy and campaign work is typically conducted in consultation with our members.

ACCAN's two standing advisory committees—the Standing Advisory Committee on Consumer Affairs and the Standing Advisory Committee on Disability Issues—provide consumer perspectives on relevant issues.

- f. Approximately how many members, of each type of membership class if you have more than one, do you have?

Individual members: 104
Associate organisational/non-voting members: 23
Organisational voting members: 86

3. Provide support for the statement that your Organisation is self-supporting (by answering "yes" you confirm that it will not rely on ICANN for funding):

Yes

4. What is the primary source, or sources, of funding for your Organisation? (if unfunded/entirely voluntary simply indicate "N/A"):

ACCAN is funded by the Commonwealth of Australia under section 593 of the Australian *Telecommunications Act 1997*. This funding is recovered from charges on telecommunications carriers.

Fees apply for several categories of membership, but these are not a primary source of funding for ACCAN.

5. Do you receive any funding from government agencies or for-profit entities? If so, please describe below and describe their involvement in the activities of the organization (if they so participate):

Yes, as noted above. ACCAN is subject to ongoing reporting requirements to the Department of Broadband, Communications and the Digital Economy. These reports set out our achievements against a number of key performance indicators. Reporting requirements are for the purposes of good governance.

ACCAN is an independent, not-for-profit organisation that is vigilant about maintaining its independence in order to be able to work with and criticise all parties (including the Government and Opposition).

6. Does your Organisation commit to supporting its individual constituents'/membership's informed participation in ICANN?

Yes

7. Does your Organisation post on the Internet publicly-accessible, current information about your Organisation's goals, structure, description of constituent group(s)/membership, working mechanisms, leadership, and contact(s) (if this information currently is available, provide URLs)?

Yes

This information is available at http://accan.org.au/index.php?option=com_content&view=article&id=1&Itemid=3 (and via links on that page).

8. Provide information on your Organisation's leadership (leaders' names, positions, emails):

Teresa Corbin, Chief Executive Officer
<teresa.corbin@accan.org.au>

Narelle Clark, Director of Operations and Deputy CEO
<narelle.clark@accan.org.au>

Una Lawrence, Director of Policy and Campaigns

Objectives

1. Please describe your Organisation's mission and purpose (please attach any mission or policy statement for your Organisation, if in writing, or provide a URL, if posted):

The Australian Communications Consumer Action Network (ACCAN) is Australia's peak body for consumer representation and advocacy in communications. We represent residential consumers and small businesses including not-for profit organisations in so far as they are consumers. ACCAN focuses on goods and services encompassed by the converging areas of telecommunications, the internet and broadcasting, including both current and emerging technologies.

We aim to empower consumers to make good choices about products and services. As a peak body, ACCAN will activate its broad and diverse membership base to campaign to get a better deal for all communications consumers. Member groups include community legal centres, disability advocates, indigenous organisations, financial counsellors, regional organisations, farmers' federations, parents groups, seniors organisations and other individual members.

ACCAN's objectives, as set out in its constitution, are:

3.1 Objects

The objects of the Company are all or any of the following:

- 3.1.1 to be a peak body in Australia representing the interests of consumers in relation to communications and telecommunications issues;
- 3.1.2 to promote the telecommunications consumer objectives of accessibility, affordability and availability to all consumers;
- 3.1.3 to promote the development of Australian information and communications technology resources;
- 3.1.4 to develop a strong, coordinated voice for consumers and to represent and advocate on behalf of consumers to Government, regulators and the telecommunications industry;
- 3.1.5 to undertake research, policy development and education on consumer telecommunications issues;
- 3.1.6 to facilitate access to and dissemination of information to consumers, consumer representatives and consumer organisations;
- 3.1.7 to advocate on behalf of consumers on telecommunications laws affecting consumers, law reform, policy development and in relation to industry practices;
- 3.1.8 to participate in regulatory and co-regulatory activities; and
- 3.1.9 to contribute to the development of Government telecommunications policy.

2. What ICANN-related issues currently are of interest to your Organisation's constituents/membership:

WHOIS privacy
Dispute resolution
Domain registration requirements
Expired registration recovery
Domain misuse
Protection of online consumers generally

3. If your Organisation is accredited, will it commit to participating actively in the Regional At-Large Organisation (RALO) for the region in which your Organisation is based?

Yes

4. If your Organisation is accredited, does it or will it agree to adhere to the provisions of the Memorandum of Understanding (MoU) between the other ALSes in your Geographic Region and ICANN, as if it were an original signer of that document?

Yes

The texts of the MoUs can be found at:
<https://community.icann.org/display/atlarge/Reference+Texts>

Signature

Include the name, and title, if applicable, of the individual who is authorized by your Organisation to sign this application and commit your Organisation to comply with ALS criteria.

Signature: 

Name: Teresa Corbin _____

Date: 25 June 2013 _____

Title: CEO, ACCAN _____